| Tutor: | Loc | cation | · | | |
|---|--------------|--------|-----------|-------|---------------|
| Observer: | | Date | : | | |
| Tutor methods | | | | | |
| | Almost never | Rarely | Sometimes | Often | Almost always |
| Asks leading questions. | 0 | 0 | 0 | 0 | 0 |
| Diagnoses student's problem before attempting to help. | 0 | 0 | 0 | 0 | 0 |
| Uses examples and non-examples to explain concepts. | 0 | 0 | 0 | 0 | 0 |
| Tells the student how to do the problem.* | 0 | 0 | 0 | 0 | 0 |
| Requires student to generate ideas. | 0 | 0 | 0 | 0 | 0 |
| Requires student to do most of the writing. | 0 | 0 | 0 | 0 | 0 |
| Lets the student think for a while before offering new advice. Comments: | 0 | 0 | 0 | 0 | Ο |
| | | | | | |

| Is energetic and animated. Is respectful of the students. Shows interest in the subject. Criticizes book/assignment/course.* Seems uncomfortable with the students.* Comments: | | Almost never | Rarely | Sometimes | Often | Almost always |
|---|---|--------------|--------|-----------|-------|---------------|
| Shows interest in the subject. Criticizes book/assignment/course.* Seems uncomfortable with the students.* O O O O O O O O O O | Is energetic and animated. | 0 | 0 | 0 | 0 | 0 |
| Criticizes book/assignment/course.* | Is respectful of the students. | 0 | 0 | 0 | 0 | 0 |
| Seems uncomfortable with the students.* o o o o | Shows interest in the subject. | 0 | 0 | 0 | 0 | 0 |
| | Criticizes book/assignment/course.* | 0 | 0 | 0 | 0 | 0 |
| Comments: | Seems uncomfortable with the students.* | 0 | 0 | 0 | 0 | 0 |
| | Comments: | | | | | |
| | | | | | | |

| Assistance Centre Policies | | | | | |
|---|--------------|--------|-----------|-------|---------------|
| | Almost never | Rarely | Sometimes | Often | Almost always |
| Clicks "Helped" button just before helping student. | 0 | 0 | 0 | 0 | 0 |
| Checks that the assignment will not be collected for marks. | 0 | 0 | 0 | 0 | 0 |
| Asks students to check notes or textbook. | 0 | 0 | 0 | 0 | 0 |
| (If busy) limits time spent with each student. | 0 | 0 | 0 | 0 | 0 |

October 1, 2014 1 Jane Butterfield

 $^{{}^*}Undesirable$

| Student behaviour | | | | | |
|--|--------------|--------|-----------|-------|---------------|
| | Almost never | Rarely | Sometimes | Often | Almost always |
| Students seem unable to keep up.* | 0 | 0 | 0 | 0 | 0 |
| Students are answering questions or participating. | 0 | 0 | 0 | 0 | 0 |
| Students are expressing frustration.** | 0 | 0 | 0 | 0 | 0 |
| Students are expressing enthusiasm. | 0 | 0 | 0 | 0 | 0 |
| Students seem satisfied afterwards. | 0 | 0 | 0 | 0 | 0 |
| Comments: | | | | | |
| | | | | | |
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| D | a | t | a |
|---|---|---|---|
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|--|
| Observation start time: |
| Observation end time: |
| • Estimated number of students in the room: (Max) (Min) |
| • Estimated number of students on the wait list: (Max) |
| (Min) |
| • Estimated wait times: (Max) |
| (Min) |
| Number of students assisted by the observed tutor: |

• Time spent on each assisted student:

| Pre-observation meeting: | Post-observation meeting: |
|--------------------------|---------------------------|
| | |

October 1, 2014 2 Jane Butterfield

^{*}Undesirable

^{**}Sometimes undesirable, depending on context.