Tutor: $\qquad$
Observer: $\qquad$

Location: $\qquad$
Date: $\qquad$

## Tutor methods

Asks leading questions.
Diagnoses student's problem before attempt-

| Almost never | Rarely | Sometimes | Often | Almost always |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |

## Comments:

## Tutor Enthusiasm

Is energetic and animated.
Is respectful of the students.
Shows interest in the subject.
Criticizes book/assignment/course.*
Seems uncomfortable with the students.*

## Comments:

## Assistance Centre Policies

|  | Almost never | Rarely | Sometimes | Often | Almostalways |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Clicks "Helped" button just before helping | $\circ$ | $\circ$ | $\circ$ | $\circ$ | $\circ$ |
| student. |  |  |  |  |  |

[^0]
## Student behaviour

Students seem unable to keep up.*

| Almost never | Rarely | Sometimes | Often | Almost always |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |

Students are answering questions or partici-


0
000

Students are expressing frustration. ${ }^{* *}$
O
Students are expressing enthusiasm.
0
Students seem satisfied afterwards.
0

## Comments:

## Data

- Observation start time: $\qquad$
- Observation end time: $\qquad$
- Estimated number of students in the room:
(Max) $\qquad$
(Min) $\qquad$
- Estimated number of students on the wait list:
(Max) $\qquad$
(Min)
- Estimated wait times:
(Max) $\qquad$
(Min)
- Number of students assisted by the observed tutor: $\qquad$
- Time spent on each assisted student:
$\qquad$
$\qquad$

[^1]
[^0]:    *Undesirable

[^1]:    *Undesirable
    **Sometimes undesirable, depending on context.

